

*****For Immediate Release*****

Glovia's Remote Managed Services Reduce Maintenance Costs and Optimize System Performance

Enhanced Customer Service Offering Allows for Customized Remote Maintenance Plans for glovia.com Production Servers and Related Oracle Databases

El Segundo, Calif., February 12, 2004 — Glovia International, a subsidiary of Fujitsu (TSE:6702) and a leading provider of extended ERP solutions for engineer-to-order and high volume manufacturers, today announced the availability of Remote Managed Services to manage maintenance and optimize system performance for Glovia's extended ERP system, glovia.com, and related Oracle databases.

Available through Glovia Customer Care, the Remote Managed Services offering reduces the costs associated with maintaining glovia.com and optimizes its performance through a robust combination of preventative and proactive maintenance. Automated monitoring and tools are used to proactively maintain systems and databases with regularly scheduled system "check ups" to prevent issues from developing. The offering is well suited for customers looking to outsource IT functions associated with operating glovia.com as well as those lacking the IT resources required to manage the system.

Glovia's Remote Managed Services provides companies with access to experienced technical resources including glovia.com application specialists and Oracle DBAs. This allows companies to address all their system maintenance needs with Glovia cost-effectively, which greatly simplifies IT management and oversight burdens.

A core element of the offering is the optimized performance of glovia.com and Oracle databases. Technical experts monitor critical system parameters on a scheduled basis and perform the necessary tasks vital to optimize system performance, including database index monitoring, table reorganization and resizing, and full system backups for recovery purposes.

In addition to optimizing system performance, patch management and installation are handled by technical specialists who routinely apply glovia.com application patches and service packs as well as Oracle database updates. Glovia's Remote Managed Service offering ensures that glovia.com components are always current and up-to-date.

"We wanted to provide a service for Glovia customers to optimize and maintain their systems even when they don't internally have the time or resources required," said Jerry Wills, vice president of customer solutions for Glovia International. "By leveraging our glovia.com experts, we ensure our customers maximize their investment in glovia.com with new functionality, enhanced system stability and improved support."

Key Service Offerings

- 24x7 Oracle system monitoring tools
- Quarterly comprehensive remote system "check up" and preventative maintenance
- Annual physical visit
- glovia.com production servers and related Oracle databases patch management and application services

- Advanced database performance management and optimization services, including:
 - Table-space Monitoring: includes analyzing table-space for adequate free space, fragmentation and size of free block space
 - Table Sizing: ensures proper sizing based on your anticipated activities and business volumes
 - Table/Index Monitoring: includes checking the actual usage of tables/indices, verifying the extents for size, and optimizing performance
 - Table/Index Maintenance: maintains and re-organizes Oracle tables and indexes using Oracle database administration and Glovia database conversion tools as well as re-sizing glovia.com tables
 - Database Table Check and Mismatch Control: ensures proper synchronization between Oracle and glovia.com tables using Glovia's database conversion tools
- Periodic logical backups of database for system restoration/recovery
- Monitoring and validation of Oracle's error, alert and major log files
- Monthly reports, analysis and capacity planning

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About Glovia International, Inc.

Glovia International, Inc., a subsidiary of Fujitsu (Tokyo Stock Exchange: 6702), is one of the world's most experienced and solidly backed providers of extended ERP solutions for businesses of any size – from small and mid-sized companies to global enterprises. The powerful and flexible Glovia ERP suite, glovia.com, provides for the unique needs of engineer-to-order, make-to-order, high volume and mixed-mode manufacturing environments through comprehensive, end-to-end functionality for the entire product lifecycle. Headquartered in El Segundo, Calif., Glovia has helped manufacturers to cut costs, improve productivity, and meet customer demands for over 30 years. For more information, please visit www.glovia.com or call (800) 223-3799.

About Fujitsu

Fujitsu is a leading provider of customer-focused IT and communications solutions for the global marketplace. Pace-setting technologies, highly reliable computing and telecommunications platforms, and a worldwide corps of systems and services experts uniquely position Fujitsu to deliver comprehensive solutions that open up infinite possibilities for its customers' success. Headquartered in Tokyo, Fujitsu Limited (TSE:6702) reported consolidated revenues of 4.6 trillion yen (US\$38 billion) for the fiscal year ended March 31, 2003. For additional information, visit: <http://www.fujitsu.com>.

Contact:

Matthew Scherzinger
Marketing Manager
Glovia International – a Fujitsu Company
Phone: 310-563-7059
Email: mscherzinger@glovia.com